

BUSINESS MANAGERS REPORT

OCTOBER, 2007

THE NUMBER OF CASES IN ARBITRATION STANDS AT 174. PLANT HAS 131, TRAFFIC 14, ACCOUNTING 15, SALES 11, AND AVAYA 2.

THE EXECUTIVE BOARD OF THE LOCAL WILL MEET ON WEDNESDAY, OCTOBER 17, 2007, AT 1:00 PM AT THE LOCAL UNION OFFICE.

THE STEWARDS OF THE LOCAL WILL MEET ON TUESDAY, OCTOBER 16, 2007, AT THE VFW, MYSTIC AVE IN MEDFORD, AND ON WEDNESDAY, OCTOBER 17, 2007, AT THE LOCAL UNION OFFICE. BOTH MEETINGS WILL BEGIN AT 6:00 PM.

THE 2008 BENEFITS RENEWAL PROCESS BEGINS ON OCTOBER 17, 2007 AND CONTINUES THROUGH OCTOBER 30, 2007. YOU WILL NOT RECEIVE THE TRADITIONAL RENEWAL PACKET. YOU WILL NEED TO REQUEST IT BY CALLING 877-275-8947. **EMPLOYEES MUST RE-CERTIFY THEIR DEPENDANTS FULL TIME STUDENT STATUS DURING THIS BENEFITS RENEWAL PERIOD FOR STUDENTS TO RECEIVE COVERAGE FOR 2008..**

AVAYA

THE AVAYA SHAREHOLDERS HAVE VOTED TO APPROVE THE MERGER AMONG, AVAYA, SIERRA HOLDING CORPORATION AND SIERRA MERGER CORPORATIONS.

THE VOTING TOOK PLACE AT A SPECIAL SHAREHOLDERS MEETING HELD IN DELAWARE ON FRIDAY, SEPTEMBER 28, 2007. THE MERGER IS EXPECTED TO BE COMPLETED BY OCTOBER 31, 2007.

THE IBEW AND THE CWA LEADERSHIP HAVE OFFICIALLY REQUESTED A MEETING WITH THE NEW OWNERS AS SOON AS POSSIBLE.

A NUMBER OF GRIEVANCES REGARDING MANAGEMENT PERFORMING BARGAINING UNIT WORK HAVE BEEN FILED BY THE UNION. ANY MEMBER WHO HAS ANY INFORMATION ON

RFE'S DOING UPGRADES ON EQUIPMENT SHOULD CONTACT MIKE CLEAVES.

THE 2008 ANNUAL MEDICAL BENEFIT ENROLLMENT PERIOD WILL BEGIN ON TUESDAY, OCTOBER 16, 2007 AND ENDS ON TUESDAY, NOVEMBER 6, 2007. ANY CHANGES YOU MAKE ARE EFFECTIVE JANUARY 1, 2008.

ACCOUNTING

THE UNION AND THE COMPANY MET IN SEPTEMBER TO REVIEW THE NEW PROCESS OF INPUTTING YOUR PRODUCTIVITY CALLED PROTRACKER. THE UNION'S POSITION IS THAT THIS NEW SYSTEM IS DESIGNED TO REDUCE THE WORKFORCE AND SHOULD BE DONE ONLY UNDER PROTEST. THIS IS IN THE GRIEVANCE PROCEDURE.

MARIE LUCAS HAS ACCEPTED THE POSITION OF UNION STEWARD AT THE 350 GRANITE STREET. CONGRATULATIONS MARIE....

OUR MEMBERS AT THIS LOCATION MUST REMEMBER; PLEASE DO NOT TELL YOUR MANAGER THAT YOU DON'T HAVE ANY WORK TO DO. MANAGEMENT REPEATEDLY STATES TO THE UNION THAT THEY HAVE HEARD OUR MEMBERS SAY THAT THEY HAVE NO WORK TO DO.

TRAFFIC

THERE WAS ONLY ONE (1) MEMBER THAT TOOK THE IPP AT THE 7 ELM STREET LOCATION.

IT IS IMPORTANT THAT NEW MEMBERS KNOW THE IMPORTANCE OF FILING A GRIEVANCE. IF YOU HAVE ANY QUESTIONS, OR YOU HAVE BEEN DISCIPLINED FOR TARDINESS OR ABSENCE OR WORK PERFORMANCE, MAKE SURE THAT YOU SEE YOUR STEWARD AND FILE A GRIEVANCE. THE UNION REPRESENTS YOU WITH ANY DISPUTES YOU MAY HAVE WITH THE COMPANY. YOU CAN CALL THE UNION OFFICE @ 617-929-6000 WITH ANY QUESTIONS OR CONCERNS THAT YOU MIGHT HAVE.

PLANT CLERICAL

THERE WAS ONE (1) RECIPIENT OF THE IPP IN 185 FRANKLIN STREET IN BOSTON, MA. THIS MEMBER WAS NOT IN THE SURPLUS GROUP SO A RE-BALANCING OF THE BUILDING WILL TAKE PLACE.

SALES

THE UNION HAS FILED A CHARGE AGAINST A SECOND LEVEL MANAGER FROM 185 FRANKLIN STREET WHO REMOVED MATERIAL FROM THE UNION BULLETING BOARD IN VIOLATION OF ARTICLE G7. THE CONTRACT AND LABOR LAWS ARE CLEAR REGARDING THIS ISSUE. ALL STEWARDS SHOULD BE MONITORING THE BULLETIN BOARDS AT EACH LOCATION.

THE COMPANY HAS POSTED A NUMBER OF VACANCIES FOR IBEW SERVICE REP IN LOWELL AND WORCESTER AND CWA RESIDENCE SERVICE REPS IN TAUNTON.

THE UNION BELIEVES THE COMPANY HAS VIOLATED THE CONTRACT BY SIMULTANEOUSLY OFFERING THE POSITIONS IN THE INTERDEPARTMENTAL TRANSFER PLAN (ITP) AND G30. ANY SERVICE REP VACANCIES MUST FIRST BE POSTED IN THE ITP AND ALL REMAINING VACANCIES BE POSTED ACCORDING TO ARTICLE G30. A GRIEVANCE WILL BE PROCESSED REGARDING THIS ISSUE.

THE UNION IS ALWAYS LOOKING FOR UNION INVOLVEMENT. ANY MEMBER WHO WOULD LIKE TO BECOME A STEWARD OR HELP OUT AS AN ALTERNATE STEWARD, PLEASE CONTACT BOB MORRISON AT 617-929-6005.

TA/FA

THE SURPLUS OF THREE TOLL ASSIGNORS HAS BEEN ELIMINATED BY THREE (3) MEMBERS WHO TOOK THE IPP.

THE SURPLUS OF TWO (2) TRANSLATION ASSIGNORS HAS BEEN ELIMINATED BY TWO MEMBERS WHO ACCEPTED THE IPP PACKAGE.

CABLE & LINE

RECENTLY, WE HAVE HAD TWO (2) SUSPENSIONS FOR SAFETY DEVIATIONS. IF YOUR VEHICLE DOES NOT PASS A THOROUGH CIRCLE CHECK AND YOU DON'T HAVE YOUR REQUIRED SAFETY EQUIPMENT, YOU SHOULDN'T LEAVE YOUR LOCATION UNTIL THE DEVIATIONS ARE CORRECTED.

WE ARE STILL SEEING A NUMBER OF TEMPORARY TRANSFERS IN THE LOCAL. PRESENTLY, WE HAVE;

1. SIX (6) SOUTH BOSTON CONSTRUCTION SSTS' TO PROACT UNTIL NOVEMBER 3, 2007,
2. FOUR (4) SOUTH BOSTON CONSTRUCTION SSTS' TO WOBURN CONSTRUCTION UNTIL JANUARY 6, 2007,
3. FOUR (4) SSTS' FROM SUTTON AND FOUR SSTS' FROM MILFORD TO WATERTOWN CONSTRUCTION UNTIL DECEMBER 1, 2007,
4. SIX (6) SAUGUS OPTS' TO WOBURN FOR 30 DAYS. REPORTING OCTOBER 8.
5. NINE (9) OPTS FROM THE GRANITE STATE TO WOBURN UNTIL NOVEMBER 17, 2007.

SSTS

THE UNION AND THE COMPANY WILL MEET NEXT WEEK TO DISCUSS THE COMPANY'S PLANS TO MOVE THE NATIONAL SERVICES SST'S OUT OF NEEDHAM INTO DEDHAM. THERE HAVE BEEN NO OTHER DISCUSSIONS WITH MANAGEMENT ABOUT ANY OTHER GARAGE CHANGES OR MERGERS.

PLEASE MAKE SURE YOU TALK TO YOUR STEWARD OR CALL THE UNION OFFICE BEFORE PARTICIPATING IN ANY CANVASS. DO NOT ASSUME THAT THE UNION IS AWARE OF THE DETAILS OF THE CANVASS.

THE TEMPORARY TRANSFER BETWEEN DORCHESTER AND DEDHAM HAS BEEN POSTPONED UNTIL WE CAN WORK OUT THE DETAILS WITH MANAGEMENT.

EVERY SST AND OPT IN THIS LOCAL SHOULD BE PERFORMING ALL SAFETY INSPECTIONS OF THEIR VEHICLES, EQUIPMENT AND TOOLS ON A DAILY BASIS.

C.O.& TOLL NOTES

THE IPP OFFER VOLUNTEERS HAVE BEEN ANNOUNCED. THE CENTRAL OFFICE AWARDS WERE; BRIGHTON 1, CAMBRIDGE 210 BENT, 2, MALDEN 1, AND WINCHESTER 1.

THE OFF PROPERTY DATE WILL BE THIS SATURDAY OCTOBER 6, 2007. CONGRATULATIONS TO THE RECIPIENTS!!

A MEETING WAS HELD WITH THE DIRECTOR OF THE VERIZON PARTNER SOLUTION CENTER ON 9-1-07. THE UNION WAS INFORMED OF THE PROPOSED PLANS FOR THE CENTER, SHOULD THE SALE OF THE NORTHERN STATES BE COMPLETED.

ON MONDAY, OCTOBER 8, 2007, THE RETAIL MAINTENANCE WORK FOR MAINE, NEW HAMPSHIRE AND VERMONT WILL BE MOVED TO THE WHOLESALE RETAIL CENTER IN MANCHESTER, N.H (NEW CENTER FOR THE NORTHERN STATES). ALL TIER 1 CUSTOMERS IN MAINE, NEW HAMPSHIRE AND VERMONT WILL BE MOVED.

ALL MASS AND RHODE ISLAND WORK WILL NOW ALL BE PERFORMED AT 185 FRANKLIN STREET IN THE VERIZON PARTNER SOLUTION CENTER.

OCTOBER 23, 2007, IS THE TENTATIVE DATE FOR THE WHOLESALE CUSTOMER MOVE. THE SAME BREAKDOWN OF WORK AS THE RETAIL WORK WILL TAKE PLACE.

THIS PLAN IS TENTATIVE, AND AT THIS TIME, IS STRICTLY AN ADMINISTRATIVE MOVE CONTINGENT ON THE SALE OF THE NORTHERN STATES.

C.O.E.I.

POWER IS AN ACUTE PROBLEM. WE MUST HAVE ANY POWER INVESTIGATED. CALL THE UNION OFFICE IF THERE IS ANY POWER WORK BEING DONE AT YOUR LOCATION