

# Updates to your Verizon Wireless discounts.

Great news! We are excited to share an expansion of Verizon Wireless discounts to our East associates! We've reached an agreement with the East unions and all associates will now be eligible for the Employee Phone Program, aligning the same benefits across all management and union-represented employees.

If you are already enrolled in the existing 25% wireless discount with an account in your name and SSN, your discount will automatically be increased to 50% within one to two billing cycles. The 50% discount will also be available on unlimited plans (which are not currently eligible for the existing 25% discount). If you are not already enrolled in the wireless discount, we hope you will sign up! You can utilize the [Employee Phone Program \(EPP\) Portal](#) to create your new Verizon EPP account.

## The current benefits of the Employee Phone Program include:

- 50% off Verizon Wireless calling plans' monthly access charge.
  - 50% off line access fees (if applicable).
  - Up to 12 voice lines (across all sub levels).
  - Up to 20 connected devices (across all sub levels).
  - Device Payment Plan is available for qualified employees.
- 50% off most features (excludes most 3<sup>rd</sup> party products like Insurance).
- 100% off Smart Family Premium features
- 25% off most accessories. Limited to a total of 15 accessories per month.
- Waived activation and upgrade fees.
- Soft Credit Check (does not create an inquiry on your credit report).
- Instant rebates and discounts automatically applied through VerizonWireless.com.
- Free two-day or three-day shipping on devices and accessories. Alternative shipping options are available at standard rates.
- International Services
  - Traveling outside the U.S.:
  - 50% off TravelPass
  - 50% off International Monthly Plan
- International Calling plans:
  - 50% off Global Choice
  - 50% off Global Calling
  - 50% off Global Calling Plus

Please note: Overage rates and PAYGO rates do not qualify for the discount.

- Ability to manage your account online either through My Verizon or through the My Verizon mobile app.

**Ready to enroll in the Verizon Employee Phone Program? Find your scenario below and follow the instructions to enroll.**

Scenario	EPP Enrollment Process
I have a Verizon account and am enrolled in the current 25% discount program under my name and SSN.	Your account will be automatically enrolled into EPP within one to two billing cycles. You may upgrade or change your plans through My Verizon.

	<p>You may receive the following text message. "Verizon Msg: We've validated your employment and will apply the discount to your qualifying lines"</p> <p>You can disregard this as it is part of the enrollment process.</p>
I have a Verizon account enrolled in the current 25% discount program with an account <b>NOT</b> under my name and SSN.	Have the account owner call Customer Service (1.800.922.0204) to authorize you to transfer the numbers. Utilize My Verizon self-serve to process the <a href="#">Transfer Your Service</a> . Once the new account has been created, utilize the <a href="#">EPP Portal</a> to enroll that new account into EPP. If you run into issues with self-serve, contact Customer Service for assistance.
I have a Verizon account enrolled in another program (Military, Teachers, 1st Responders, etc.) under my name and SSN.	Utilize the <a href="#">EPP Portal</a> to enroll your account. Your former program will be removed automatically.
I have a Verizon account enrolled in another program (Military, Teachers, 1st Responders, etc.) <b>NOT</b> under my name and SSN.	Have the account owner call Customer Service (1.800.922.0204) to authorize you to transfer the numbers. Utilize My Verizon self-serve to process the <a href="#">Transfer Your Service</a> . Once the new account has been created, utilize the <a href="#">EPP Portal</a> to enroll that new account into EPP. If you run into issues with self-serve, contact Customer Service for assistance.
I don't currently have service with Verizon.	Utilize the <a href="#">EPP Portal</a> to create your new Verizon EPP account and port lines from the other carrier. Note that termination fees with your carrier may apply and that EPP is not eligible for switcher promotions.

#### Important Reminders:

- **Do not enroll an account not in your name and SSN into EPP.** In order to participate, the account must be in the Verizon employee's name and SSN. The employee cannot be an account manager on someone else's account. Failure to comply will result in EPP being removed from the ineligible account.
- The Employee Phone Program requires accounts to be paper free, and they do not qualify for auto-pay discounts, Mobile + Home discounts, or any type of loyalty discounts.
- If a new account is needed, some promotions may not transfer to the new account. It is recommended that you contact Customer Service to inquire prior to transferring lines to your new EPP account. If your new account is charged activation fees, they will be waived by Finance within the 1st week of your new account's EPP enrollment.
- Employee Phone Program discounts apply only while you are actively employed. If, at the end of your employment you are eligible for Retiree benefits, your Employee Phone Program account will be converted to the applicable wireless retiree discount program.

- Once your account has been enrolled into EPP, do not re-register in [Verizon.com/discounts](https://Verizon.com/discounts) since that will remove EPP and add the current Associate program to your account.
- The EPP is subject to change at any time.

Get all the details! [Employee Phone Program](#)